



Return-to-work SARS-CoV-2 (COVID-19) molecular testing programs



Implementation guide

Quest Diagnostics has the testing options you need to help your employees return to work and stay at work. This implementation guide provides a high-level overview of the most popular Return-to-work COVID-19 molecular testing options, while outlining the deliverables and expectations for you and your employees.

For more information on our other Return-to-work programs and population health solutions, visit **QuestForHealth.com**.


Our Return-to-work solution can help you:

- Follow federal and state health and safety guidelines
- Keep doors open during the pandemic
- Help speed up time to return productivity back to pre-pandemic levels
- Instill confidence in employees that they work for an employer dedicated to employee health and safety
- Strengthen your reputation in the community as an employer of choice, committed to employee well-being even during times of crisis

What to expect with your **Return-to-work** program

Quest has developed a variety of COVID-19 molecular testing options to meet the needs of employers nationwide. Our 3 most popular Return-to-work programs are:

- **By-request, self-collection:** Employees are able to order a self-collection kit online, as needed, and the collection kits are sent to the employee's home address
- **Direct mail, self-collection:** Employer selects which employees receive a self-collection kit, and kits are mailed to the employees
- **Bulk kit shipment to employer for distribution and self-collection:** Employers receive a bulk shipment of packaged self-collection kits to distribute to employees on an as-needed basis

 Quest

 Employer

 Participant

Establish employer needs and execute contract



Each organization has different needs. During this step, the Quest Diagnostics sales representative will work with you to decide which program type is the best fit for your population.

Account set-up

Quest will set up the account and begin the preparation for implementation. All Return-to-work programs are billed directly to the employer.



Employer provides eligibility file



Employer provides an eligibility file of all employees who are eligible for a molecular COVID-19 test. This is required for all program types to ensure proper data matching and reporting, even though not all eligible employees may need to be tested.

Employer makes employees aware of the Return-to-work program

Sample communications (flyers, email content) are available to assist in your marketing efforts. Quest also has the ability to email employees on your behalf to promote the program if email addresses are provided on the eligibility file.



Participant receives molecular testing self-collection kit



For by-request, employee places an order for their kit on MyQuestForHealth.com.

For direct mail, employer decides who should receive a kit in the mail through eligibility.

For bulk shipments, employer hands out kits as needed.

Participant completes self-collection and mails the specimen back to Quest for processing

Participants complete the upper respiratory nasal swab and return their specimen back to Quest Diagnostics via FedEx®. Specimens should be mailed to Quest on the same day they are collected.



Participant receives results online



Results are generally available online at My.QuestForHealth.com within 1-2 days. Turnaround times may vary due to high demand.

Employer receives reporting

Employer administrators receive participation reporting on a routine basis.

If requested, employers can also receive individual results reporting. Employees must accept custom consent in order for employers to receive these data.*



For more information, visit QuestForHealth.com/COVID-19-testing or contact your Quest Diagnostics sales representative.

* If employer elects to receive testing results, employer represents and warrants that each employee has executed a valid HIPAA Authorization and that all uses and disclosures of data received by Customer in connection with this Agreement will comply with the HIPAA Authorization

The Quest Diagnostics molecular test, other authorized molecular tests and the self-collection kit (together the "molecular tests") have not been FDA cleared or approved;

- The molecular tests have been authorized by FDA under an EUA for use by authorized laboratories;
- The molecular tests have been authorized only for the detection of nucleic acid from SARS-CoV-2, not for any other viruses or pathogens; and,
- The molecular tests are only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Act, 21 U.S.C. § 360bbb-3(b)(1), unless the authorization is terminated or revoked sooner.

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