Health Care Council  
June 6, 2014  
10 – 11:30 a.m.

1. Welcome and Self Introductions

2. Coordinated Care in L.A. County

   Special Guests:

   Maria Lackner  
   Manager, Medicare Policy & Contract Management  
   Cal MediConnect Operations  
   L.A. Care Health Plan

   Diane Sargent  
   Director, Dual Eligible Product Management & Program Implementation  
   Health Net

   Susi Rodriguez Shapiro  
   Director, Community Engagement  
   CareMore Health Plan

3. The State of Mental Health Care in Los Angeles County

   Special Guest:

   The Honorable Mark Ridley-Thomas  
   Supervisor, Los Angeles County Board of Supervisors

   Upcoming:
   Joint Health Care and Education and Workforce Development Council Meeting:  
   Friday, July 11, 2014  
   10-11:30 a.m.
Maria Lackner
Manager, Medicare Policy & Contract Management
L.A. Care Health Plan

Maria Lackner is responsible for managing, overseeing and supporting L.A. Care's Medicare products including operational and implementation activities associated with L.A. Care’s Cal MediConnect Plan. Specifically, Maria is responsible for developing cross-functional strategies to monitor, support and maintain compliance with the Centers for Medicare and Medicaid, California Department of Health Care Services and Department of Managed Health Care regulatory requirements.

Ms. Lackner earned a Master’s degree in Public Health from UCLA and a Bachelor’s degree from Loyola Marymount University. She has over 10 years of experience working with public and private agencies. Her passion for promoting health care access has led her work and collaboration with non-profit and advocacy agencies, the State of California, City and the County of Los Angeles.
Diane Sargent
Director, Dual Eligible Product Management & Program Implementation
Health Net

Diane Sargent is the Director of Dual Eligible Product Management & Program Implementation for Health Net. In this capacity she is responsible for managing Health Net’s implementation and ensuring all operational units execute on their responsibilities necessary to ensure a smooth roll out of the contract on time and to required specifications. Diane is also responsible for market analysis, product development, and strategic planning for Health Net’s Cal MediConnect program.

Ms. Sargent has more than 22 years of experience in the health care industry – 10 of them with Health Net in a variety of strategic and operational roles. Prior to joining Health Net, Ms. Sargent worked as a physical therapist, in medical device sales for Johnson and Johnson, and as a consultant at a company which has since been acquired by PwC.

Ms. Sargent earned a bachelor’s degree in physical therapy and a master’s degree in allied health administration from the University of Connecticut, and a master’s in business administration degree from the Anderson School at the University of California, Los Angeles.
Susi Rodriguez Shapiro
Director, Community Engagement
CareMore Health Plan

Susi Rodriguez Shapiro, MSG, is an award winning committed advocate for older adults and family caregivers with over a decade of recognized leadership and strategic vision in the private, non-profit, and government sectors. She offers experience in providing Program Development, Administration, and Delivery of programs and services for older adults, caregivers, and professionals in the field of aging. Her corporate background in business marketing has served aging organizations very well. As a much sought after bilingual (English/Spanish) public speaker at seminars, conferences, philanthropic events, radio and television, she has reached multicultural populations with cultural competencies that foster teamwork.

Ms. Shapiro is a Gerontologist with a Master of Science in Gerontology degree from USC and is a Cum Laude graduate of UCLA, where she earned a Bachelor's degree in Sociology. Her passion for advocacy has led her to work with AARP, Alzheimer's Association, Area Agencies on Aging for both the City Department of Aging and County of L.A., several of the major Healthcare Plans, and numerous other senior-focused organizations. Currently, she is proud to be a part of managing Community Engagement for CareMore Health Plan's Dual Eligible program, during this historical time in health care reform.

As the former chairperson for the Senior Emergency Preparedness Committee (SEPAC), she encourages the importance of raising awareness of Emergency Preparedness specifically for older adults and their medications. Ms. Shapiro has been actively involved in the Aging & Disability Resource Collaborative to support the needs of people with disabilities. She is also a guest lecturer at UCLA, USC, professional seminars and other workshops, as well as the former segment host of Caregivers’ Corner weekly cable television program “Aging In L.A.” for the City of Los Angeles Department on Aging.

A few other organizations in which Ms. Shapiro has been actively involved include: UCLA-Resource Centers for Minority Aging Research (RCMAR); UCLA Center for Health Improvement of Minority Elderly (CHIME); Aprendamos Juntos Conferences; White House Conference on Aging; California Council on Gerontology and Geriatrics Board Member; just to name a few.

Ms. Shapiro lives in Los Angeles where she and her husband raised their three children.
Hon. Mark Ridley-Thomas  
Supervisor  
Los Angeles County Board of Supervisors

Since he was overwhelmingly elected in November 2008 and reelected in June 2012 to the Los Angeles County Board of Supervisors, Mark Ridley-Thomas has distinguished himself as an aggressive advocate for the Second District’s nearly 2 million residents. He has promoted the district’s interests on a variety of fronts, including transportation, job creation, retention and local hiring.

In the area of health policy, Supervisor Ridley-Thomas has overseen the construction of the new Martin Luther King Jr. Community Hospital, as well as a network of cutting edge healthcare facilities in the district. Also, he has facilitated the use of technology and encouraged an integrated approach to wellness that includes mental health care and a prominent role for school-based clinics. His advocacy has helped secure an equitable share of funding for public-private partnership health clinics in underserved areas.

Prior to his election to the Board, Supervisor Ridley-Thomas served the 26th District in the California State Senate where he chaired the Senate’s Committee on Business, Professions and Economic Development. He served as Chair of the California Legislative Black Caucus in 2008 and led the Caucus in unprecedented levels of cooperation and collaboration with counterparts in the Latino, and Asian-Pacific Islander Legislative Caucuses.

Mark Ridley-Thomas was first elected to public office in 1991 and served on the Los Angeles City Council for nearly a dozen years and departed as Council President pro Tempore. He later served two terms in the California State Assembly, where he chaired the Assembly Democratic Caucus. Ridley-Thomas’ political career was preceded by a decade of service as executive director of the Southern Christian Leadership Conference of Greater Los Angeles, which followed a brief but successful five-year stint as a high school teacher.

The supervisor is a graduate of Manual Arts High School in Los Angeles and earned a baccalaureate degree in Social Relations and a master’s degree in Religious Studies from Immaculate Heart College. Supervisor Ridley-Thomas went on to receive his Ph.D. in Social Ethics from the University of Southern California. He is married to Avis Ridley-Thomas, Co-Founder and Director of the Center for Non-Violence in Los Angeles. They are the proud parents of Morehouse College graduates Sinclair and Sebastian, a California State Assembly Member.
By 2015, California intends to transition people who are dually eligible for both Medicare and Medi-Cal into a simpler, streamlined health care delivery system of comprehensive, coordinated benefits and services. Under the current system, beneficiaries must navigate a fragmented system of separate Medicare and Medi-Cal benefits, payers, and providers. The new managed care delivery model, called Cal MediConnect, will combine a full continuum of medical and community-based services into a single benefit package administered by and delivered through health plans. Cal MediConnect will begin a demonstration project in eight pilot counties with 11 participating health plans no sooner than April 2014. The project is overseen by the Department of Health Care Services.

WHAT IS MEDICARE?
A federal system that provides health coverage to those 65 and older and people with certain disabilities or medical conditions

Primary payer for many services:
- Hospital services
- Outpatient, physician, other provider services
- Skilled nursing facilities
- Home health care
- Dialysis
- Prescription drugs
- Durable medical equipment
- Hospice

WHAT IS MEDI-CAL? (California’s Medicaid program)
A state-based system that provides health coverage to low-income Californians; covers certain services not covered by Medicare and helps beneficiaries pay some of their Medicare premiums, copays, and deductibles

Medi-Cal is the payer “of last resort” and covers duals:
- Medicare cost-sharing (Part A and B deductibles, Part B premiums and coinsurance, some prescription drug costs)
- Nursing home care
- Transportation to medical appointments
- Some home- and community-based services, personal care, home health care
- Some services and costs not covered by Medicare

Duals: Medicaid vs. Medicare

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<tr>
<th>Duals</th>
<th>Medicaid</th>
<th>Medicare</th>
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<td>1 in 6</td>
<td>70%</td>
<td>30%</td>
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Duals: are a High-Needs, High-Cost Population
On the whole, duals suffer from complex, high-cost medical conditions and take multiple prescription medications.

1.2 Million DUAL ELIGIBLES IN CALIFORNIA
55% have 3 or more chronic conditions

AVERAGE HEALTH CARE COSTS $30,000 PER DUAL / PER YEAR

1 in 6 DUALS LIVE IN AN INSTITUTION

More than half of Duals have cognitive or mental impairments

Duals cost 4x MORE than Medicare-only enrollees

Current System is Fragmented, Confusing, and Inefficient
Under the current system, people with Medicare and Medi-Cal are not connected to a unified system of health care delivery. The programs are administered separately with different benefits and providers, which can result in fragmented, confusing, and inefficient care for dual eligibles. Moreover, beneficiaries may be enrolled in a combination of traditional fee-for-service or managed care. This high-needs, high-cost population may receive delayed, duplicative, and even unnecessary care due to this lack of coordination.

For more information, please go to www.calhealthplans.org
Cal MediConnect: Managed Care for Dual Eligibles

→ How Cal MediConnect Works

Cal MediConnect health plans will manage Medicare and Medi-Cal benefits and services, including medical care, long-term supports and services, behavioral and mental health care services, and social supports. The coordination helps ensure patients get the right care at the right time in the right setting.

The managed care health plans will receive a fixed monthly payment to provide beneficiaries access to all covered, medically necessary services. Monthly payments create strong financial incentives to ensure beneficiaries receive preventive care and home- and community-based services to avoid unnecessary hospital or nursing home admissions. Coordinated care will also reduce duplicative, unnecessary, or delayed care that increases costs. The state anticipates a 20% reduction in hospitalizations and a 5% reduction in nursing home usage among Cal MediConnect enrollees.

→ Benefits of Managed Care

- Simplified, streamlined services:
  - One point of contact for all covered benefits
  - One health plan membership card
  - One phone number to call for help
- Improved access to home- and community-based services and reduced reliance on institutional settings
- Care and Setting Transition Teams
- Patient-centered care:
  - Access to nurses, social workers, and a care coordination team
  - Beneficiaries and their families may participate in the care team
  - Continuity of care and care coordination between settings
- Access to interpreters for non-English speakers and documents in their language

→ Safeguards & Consumer Protections

- Can opt-out any time before or after passive enrollment
- Health plans required to ensure network adequacy
- Access to out-of-network Medicare providers for up to 6 months and out-of-network Medi-Cal providers up to one year
- Same standards for appeals and grievance processes for Medi-Cal and Medicare services, including fair hearing process for in-home supports and services
- Defined quality of care measures
- Right to hire, fire and train in-home supports and services workers
- Continual monitoring by Department of Health Care Services
- DHCS will enforce consumer protections
- DHCS can make changes to the program at any time
- Cal MediConnect will have a dedicated Ombudsman under DMHC

Up to 456,000 Dual Eligibles in 8 Pilot Counties

→ ALAMEDA

- Alliance for Health
- Anthem BlueCross

→ LOS ANGELES

(up to 200,000 duals)

- Care1st Health Plan
- CareMore
- Health Net
- L.A. Care

→ ORANGE

- CalOptima

→ SAN DIEGO

- Care1st Health Plan
- Community
- Health Net
- Molina Healthcare

→ SAN MATEO

- HealthPlan of San Mateo

→ RIVERSIDE

- IEHP
- Molina Healthcare

→ SAN BERNARDINO

- IEHP
- Molina Healthcare

→ SANTA CLARA

- Anthem BlueCross
- Santa Clara Family Health Plan

For more information, please go to www.calhealthplans.org

California Association of Health Plans
The Economic Outlook for Los Angeles: A Comparative Analysis

ECONOMIC BRIEFING

Tuesday, June 10

Los Angeles Area Chamber of Commerce
350 S. Bixel St.
Los Angeles, CA 90017

7:45 a.m. – Registration & Continental Breakfast
8 – 9:30 a.m. – Program

RSVP now

Much has been made of Los Angeles' ability (or lack thereof) to compete in today's economic environment. How has L.A. fared through this recovery? Which parts of our economy are behind — and which are ahead? What are the trends here in the region compared to other major cities around the U.S.?

Join us as Beacon Economics, LLC Founding Partner Christopher Thornberg discusses the local and national economies' improvements and challenges, and the potential concerns and future risks, as our current economy attempts to recover from past downturns.

Christopher Thornberg
Founding Partner
Beacon Economics, LLC

Christopher Thornberg, founding partner of Beacon Economics, LLC, is one of California's leading economists. He is an expert in economic forecasting, regional economics, real estate analysis, labor markets and economic policy. He also predicted the subprime mortgage market crash that began in 2007 and the global economic recession that followed. Thornberg served as a chief economic advisor to the California State Controller's Office and as chair of Controller John Chiang's Council of Economic Advisors. A well-known media commentator, he has appeared on CNN and NPR, and is regularly quoted in major national dailies including The Wall Street Journal and New York Times.

This program is exclusive to Chamber Board and Silver Level members and above.

For more information, contact Pat Clark, 213.580.7595 or pclark@lachamber.com.
2014 SMALL BUSINESS AWARDS & CONFERENCE

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Thursday, June 19, 2014

The Westin Bonaventure
404 S. Figueroa St., Los Angeles, CA 90071

Conference:
8:15 a.m. Opening Session
9:15 a.m. General Session
10:30 a.m. Breakout Sessions
Awards:
12:15 p.m. Luncheon & Program

Conference only: $35
Conference & Awards Luncheon: $65

To register, go to lachamber.com/sba or 213.560.7548.

Payment in full must be received at time of registration.
Cancellations with refund must be made in writing by June 12.

FEATURING

GENERAL SESSION: KEVIN HARRINGTON
Chairman
As Seen On TV, Inc.

OPENING SESSION: CINDY BATES
Vice President, U.S. Small and Medium Sized Businesses
Microsoft Corporation

BRONZE
California United Bank
Microsoft Corporation
Southern California Edison

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PLATINUM
GOLD
SILVER
WELLS FARGO
CITI
US BANK
Bank of America
BRONX Bank
General Motors Corporation
Southwest Airlines Co.

As of 03.06.14